



FORM OF COMPLAINT

ORDER NUMBER

FULL NAME.....

E-MAIL ADDRESS.....

TELEPHONE NUMBER.....

BANK ACCOUNT NUMBER

.....

DESCRIPTION OF THE DEFECT/
REASON FOR COMPLAINT

.....

.....

CLIENT'S DEMANDS.....

.....

I DECLARE THAT I HAVE READ TERMS OF
COMPLAINTS INCLUDED IN SHOP RULES

.....

DATE AND SIGNATURE